

CCDA Violation Key Codes List (CCDA + Celia)

(Blue text and those notated with an asterisk (*) indicates a change to the CCDA language of the violation key code description.)

Toilet, Lavatory, and Bathing Facilities

1. * Main entry doors are not accessible or not on accessible route, i.e. thresholds, handles, pulls, latches, locks, clearances, or other devices are non-compliant
2. * Clear floor space and turning radii are insufficient
3. Door to toilet stall is not accessible.
4. * Space required to operate door is not compliant
5. * Lavatory and mirrors are non-compliant or not accessible
6. * Toilets/urinals (including portable toilets), flush controls, and toilet paper dispenser are non-compliant
7. Grab bars are non-existent or non-compliant
8. * Access height/clearance of counters is non-compliant, plumbing not sufficiently covered or not located properly, coat racks, or light switches are non-compliant
9. * Lavatory water controls are non-compliant
10. * Bathing facilities are non-existent or non-compliant, i.e. no roll-in shower or roll-in shower non-compliant, no grab bars, shower bench and water controls are non-compliant, etc...
39. * Toilet sanitary seat cover not accessible
40. Hand sanitizer, soap, or paper towel dispenser not accessible
46. Lack of any ADA accessible bathroom, including unisex bathroom

Parking

11. * Insufficient number of designated accessible spaces
12. * Existing spaces are non-compliant, i.e. inaccessible configuration, excessive slopes/cross-slopes, improper dimensions, etc...
13. * Designated accessible directional and/or parking signage/markings are missing or non-compliant
14. Van-accessible and/or loading zones are non-compliant or non-existent

Path of Travel – Exterior

15. * Routes to and from parking lot or public right-of-way are not accessible, i.e. non-compliant surfaces, excessive slope/cross-slope, lack of slip-resistant or other detectable warnings, etc...
16. * Vertical transitions (ramps, stairs) are not compliant, i.e. excessive slope/cross-slope; landings are non-compliant, lack of guardrails and/or wheel guard, etc...
17. * Way-finding signs/symbols (or other directional signage) are missing or not visible, no access possible

- 18. * Doors are not accessible, i.e. thresholds, handles, pulls, latches, locks, clearances, or other devices are non-compliant
- 45. * Accessible path of travel is too far away or an obstacle in the accessible path of travel created an access barrier

Path of Travel – Interior

- 19. * Objects projecting into accessible path of travel, i.e. a rack, display, or boxes placed in the aisle
- 20. * Path of travel exists but is unreachable, not designated, or not accessible, i.e. non-compliant surfaces, excessive slope/cross-slope, lack of slip-resistant or other detectable warnings, etc...
- 21. * Doors are not accessible, i.e. thresholds, handles, pulls, latches, locks, clearances, or other devices are non-compliant
- 22. * Vertical transitions (ramps, stairs) are non-compliant, i.e. excessive slope/cross-slope; landings are non-compliant, lack of guardrails and/or wheel guard, etc...
- 23. Handrails non-existent or not accessible
- 24. * Elevator/lift non-compliant or non-existent, i.e. locked, out-of-order, size/configuration non-compliant, not independently operable, etc...
- 25. * Wheelchair spaces in assembly areas are non-existent or non-compliant, i.e. companion seating not provided/non-compliant, wheelchair seating not offered at varying lines of sight or at varying price points, clearances not sufficient, etc...
- 26. Access heights of surfaces, counters, tables, bars, seating is not compliant

Access to Goods, Support, Services, and Equipment

- 27. * Signage is not compliant with tactile requirements, sight-impaired requirements, or hearing-impaired requirements
- 28. Public telephones are not wheelchair accessible
- 29. Public telephones do not have accessible volume controls
- 30. * Payment machines non-compliant, i.e. gas pumps, ATM machines, cashier machine, or other fare mechanism
- 31. Dressing, fitting, or locker rooms non-compliant
- 32. * Accessible sleeping rooms, units, spaces, or suites are non-existent or of insufficient quantity, and/or lack accessible features
- 33. Patient bedrooms and/or baths are non-accessible
- 34. * Audible and visual alarms/notification mechanisms are non-compliant
- 35. Amusement rides are non-accessible
- 36. Bus stop, bus stop pads, bus station/terminal/building or other transportation facility is not accessible
- 37. * Pool lift or other accessible pool entry non-existent or non-compliant, transfer systems and transfer walls non-compliant, sauna/hot tub non-compliant
- 38. Drinking fountains or water coolers non-compliant
- 41. Service dog denied access to building
- 42. Lamp non-accessible
- 43. Shuttle van/bus non-accessible

- 44. Accessible features not maintained
- 47. * Website does not offer ADA options or is not accessible
- 48. Lack of separate call button
- 49. Insufficient documentation to determine alleged violation
- 50. Lack of temporary hand controls in test-drive vehicle
- 51. * Staff or policy provided a barrier to access
- 52. * (New proposed ADA violation language) Assistive Listening Systems not provided or not compliant (receiver jacks, receiver hearing-aid compatibility, sound pressure level, signal-to-noise ratio, peak clipping level)